

17 June 2021

**Freedom of Information Act Request – FOI210615**

Thank you for your information request of 15 June 2021. You requested the following information:

1. What technologies (including version) you use for HR, Payroll, L&D, Finance, Procurement and Contact Centre?
2. If any of the following services are outsourced to third parties, and if so, when does the contract end?

Although ICCAN, as a new organisation, is not legally covered under the Freedom of Information Act 2000, your request has been considered as if we are by applying the same principles. I am writing to confirm that we hold the information that you requested, and would like to offer the below response to your queries:

1. As context, ICCAN is a non-statutory advisory public body, sponsored by the Department for Transport. ICCAN does not have its own HR, Payroll, L&D, Finance, Procurement and Contact Centre technologies. As an arms-length body (ALB), sponsored by the Department for Transport (DfT), ICCAN uses the services provided by the DfT.
2. ICCAN does not outsource any of these services to third parties.

If you are unhappy with the way that ICCAN has handled this request, you may request a review within two calendar months of the date of this letter, by emailing [iccanfoi@iccan.gov.uk](mailto:iccanfoi@iccan.gov.uk) or writing to:

Independent Commission on Civil Aviation Noise,  
Spaces,  
Albion House,  
High Street,  
Woking,  
Surrey  
GU21 6BG

Please note that, in line with Government guidance during the COVID-19 pandemic, ICCAN is not operating from the above address and staff are working remotely. Replies to post may take a little longer during this period so please email us instead.

Yours sincerely

FOI Officer  
ICCAN